#### FOR PROVIDERS

# Why Refer Heart Failure Patients to an AHA-Certified Skilled Nursing Facility?

High-Acuity Capabilities: We confidently manage complex heart failure cases with IV Lasix Infusion and IV Lasix Push up to 40mg BID, IV Bumex, and Inotropes (Milrinone, Dobutamine).

**Preventing Readmissions:** We consistently **reduce 30-day readmissions** through proactive fluid management, expert medication titration, and timely clinical response.

**Expert Clinical Oversight:** Patients receive care from experienced attending providers, including hospitalists and primary care physicians. They are supported by a Transitional Care Nurse who specializes in heart failure, the Complex Care Team, and **staff with specialized cardiology expertise** across nursing, rehabilitation, pharmacy, and nutrition. Together, they deliver coordinated treatment plans tailored to the full care continuum.

**Empowering Patients and Families:** We provide structured **self-management education**, continuous symptom monitoring, and seamless discharge planning to support safe, confident transitions home.

Collaborative Hospital Relationships: We maintain strong partnerships with the Heart Failure Clinics at Saint Francis Hospital and Hartford Hospital, fostering continuity of care through consultation and regular communication.

Post-Discharge Support: Our commitment continues after discharge with follow-up phone calls to monitor patient progress and appointments. A dedicated Transitional Care Nurse is available to answer questions, offer guidance, and provide ongoing support to patients and their families, ensuring a smooth recovery at home.



### FOR PATIENTS

# What does AHA Certification Mean?

**Heart-Healthy Care Standards:** Follows evidence-based guidelines for managing cardiac conditions.

**Specialized Staff Training:** Caregivers are trained to monitor and respond to heart-related issues.

**Better Outcomes:** Residents benefit from protocols that reduce hospital readmissions and improve heart health.

**Focus on Wellness:** Encourages heart-healthy living through diet, exercise, and education.

**Quality Measures Aligned with AHA:** Meets rigorous benchmarks for cardiovascular care.

## **Trusted Endorsement:**

Certification reflects a commitment to excellence recognized by a respected organization.



## **Improved Resident Safety:**

Early detection and management of heart risks are prioritized.

**Coordinated Care:** Works closely with hospitals and physicians for smooth transitions and follow-up.

At Touchpoints, benefit from an extensive investment in **Heart Failure** care, from accreditation to specialty equipment, added capabilities, partnerships and specially trained staff.

